

224302

June 4, 2010

Public Service Commission of South Carolina  
Post Office Drawer 11649  
Columbia, South Carolina  
Attn: Clerk's Office

REF: Docket No. 2010-35-W

To whom it may concern:

I am a resident of "Pine Haven" and I am protesting the rate increase of \$40.00 for my monthly water bill. This is also the first time I have ever received a letter from the clerk's office for a request to raise the water bill. The water bill was raised from \$25.00 to \$35.00/month on July of 2008 and there was not a letter from the clerk's office when that occurred. Please send me further information on what I can do to prevent this increase. My contact information is below.

Thank you,

Teresa Lamm  
762 Pine Haven Circle  
Clover, SC 29710  
Phone (803) 222-9013

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PSC SC  
CLERKS OFFICE

PINE HAVEN & GARRETT'S LANDING WATER SYSTEM

JUNE 19, 2008

*Address P.O. Box 1177, Clarks, SC 29710*

To Customers of Pine Haven and Garrett's Landing,

Due to the rising cost to maintain the water system it is necessary to increase our monthly premium from \$25.00 to \$35.00 per month. There will be an extra charge of \$10.00 per mo. if you have a pool and \$10.00 per mo. if you have an irrigation system or if you water with a yard sprinkler regularly. This cost takes effect starting July 1<sup>st</sup> 2008. Please remember that 10% penalty will be added to all over due balances per mo. Monthly bills are due on the 1<sup>st</sup> of each month no later than the 10<sup>th</sup>. After the 10<sup>th</sup> 10% will be added to your overdue balance. If you have a bank draft please have it to be drafted on the 1<sup>st</sup>. No later than the 10<sup>th</sup>. If your bank draft is drafting after the 10<sup>th</sup> starting July you will be charged a late charge of 10% of the balance due.

DHEC is still requesting that we conserve water. Please do not water your lawn while the sun is shining. The sun just soaks up the water and does the lawn little good. You may water between the hours of 1-5 AM and 8-11 PM. Then water sparingly. There will be a fine of \$25.00 if caught watering any other time for the 1<sup>st</sup> offence, \$50.00 for the second offence and \$100.00 for the third. After the 3<sup>rd</sup> your water will be turned off with a \$300.00 fine and \$50.00 reconnection fee. Please lets all work together to conserve water. This precious commodity we all need very much.

Thank You all for your support in this matter.

Sincerely, Carroll Norman

*Carroll Norman*